

Dynamic Programming Solutions Corporation

Refund Request

Before requesting a refund, we recommend that you first contact our Technical Support Department to attempt to resolve any problem. We are confident that our software will work for you, and it's our pleasure to assist you in every way that we can.

Submit a Technical Support Ticket Here: support@metatraderprogrammer.com

All refund requests must be made within 30 days from date of product purchase. If you've contacted Technical Support and would still like to request a refund, please follow the 5 steps below:

1. Complete all blanks in the form below.
2. Print out the form.
3. Sign and date the bottom of the form.
4. Scan the form.
5. Email the completed, signed form to support@metatraderprogrammer.com.

Full name _____

Email address used for order _____

Billing address _____

Date of Purchase _____

Transaction ID _____

Reason for refund request _____

Please check the 2 items below:

I have contacted Technical Support, and have sent all information they requested, but they were unable to resolve my problem within 5 business days.

I attest that I have removed all files related to the software from my computer and am forfeiting my license to use the software in any form. I acknowledge that any continued use of the software product would constitute willful copyright infringement for which I may be liable for civil damages of up to \$100,000.

Please allow up to 30 days for your request to be processed and your refund issued.

Signature _____ Date _____